



MUCHO GUSTO®

DUTCH HANDMADE SINCE 2003

RETURNS

HOW TO RETURN AN ITEM OR AN ENTIRE ORDER

We hope that you are pleased with your order. If for any reason you are not fully satisfied, you can return any purchases (including reduced items) within **14 days** of receipt.

Step 1

Using the enclosed return form, indicate which item(s) you wish to return and the reason why.

Step 2

Insert the Exchange & Returns form with the item(s) you wish to return in the original packaging.

The items should be returned in the same condition as that in which they were received: unworn, unwashed, without any alterations and together with all the tags and accessories. Garments bought on www.muchogusto.nl cannot be returned to a store.

Step 3

Attach the label for the return shipment to the package. Make sure the items you want to return are properly packaged. Handle over your package to UPS drop-off point in your area.

Step 4

Once we have received the package, we will confirm receipt. All approved returns will be refunded as soon as possible (currency, account and payment method as used for original purchase).

Free exchange policy or a €7.95 return fee

At MUCHO GUSTO®, we understand that sometimes, your purchase may not meet your expectations, and you may wish to exchange it for something else. We're here to make the process as seamless as possible, which is why we offer a free exchange policy for our valued customers.

Free Exchange Policy

Exchange your item for free: If you're not entirely satisfied with your purchase and would like to exchange it for another item from our website www.muchogusto.nl, we offer a free exchange service at no extra cost. We want you to find the perfect product that suits your needs.

- **Simple Exchange Process:** Our exchange process is straightforward. Contact our customer service team
- web@muchogusto.nl to initiate the exchange or fill in the MUCHO GUSTO® service form on the backside.
- **Choose Your Replacement:** Once you've initiated the exchange, you can browse our selection to find the product that better fits your preferences. We'll help you find the right item and arrange for a seamless exchange.

Return Fee

To maintain the quality of our free exchange policy and provide the best service to our customers, we do apply a return fee of €7.95 when you choose to return an item for a refund instead of an exchange. This fee is automatically deducted from your refund amount to cover processing and handling costs associated with returns.

We want to emphasize that this fee is only applicable when you opt for a refund instead of an exchange. If you decide to exchange your item, there will be no additional charges.

Our goal is to ensure that you have a pleasant shopping experience with us, whether you choose to exchange or return an item. If you have any questions or need assistance with our exchange and return process, please don't hesitate to contact our dedicated customer support team.

MUCHO GUSTO BV

Vliegveldweg 194
6199 AD MAASTRICHT-AIRPORT
NEDERLAND

T +31 (0)43 408 50 64
E info@muchogusto.nl
I www.muchogusto.nl

VAT - number: NL851255346B01
KvK number: 54315921

MUCHO CARES® 

Shop consciously and consider the environment



MUCHO GUSTO®

DUTCH HANDMADE SINCE 2003

TO DO

RETURN FORM

We are not satisfied until you are. If you don't feel 100% comfortable with your purchase, please send it back within **14 days**. This is how you do it:

1. Fill in one of the forms below. Include this form with the package.
2. Place all items in the original package
3. Attach the label for the return shipment to the package. Make sure the items you want to return are properly packaged. Hand over your package to UPS drop-off point in your area.

Return with €7.95 fee

NAME: _____
ORDER NUMBER: _____
PRODUCT NUMBER(S): _____
QUANTITY: _____
COMMENTS: _____

- Does not meet my wishes
- Looks different from the picture
- Wrong size
- Wrong item received
- Another reason _____

This €7,95 fee is automatically deducted from your refund amount to cover processing and handling costs

Free exchange policy with our MUCHO GUSTO® service

NAME: _____
ORDER NUMBER: _____
PRODUCT NUMBER(S): _____

- I wish to exchange for an other size: _____
- I wish to exchange for an other color: _____
- I wish to exchange for an alternative item: _____

COMMENTS: _____

MUCHO GUSTO BV

Vliegveldweg 194
6199 AD MAASTRICHT-AIRPORT
NEDERLAND

T +31 (0)43 408 50 64
E info@muchogusto.nl
I www.muchogusto.nl

VAT - number: NL851255346B01
KvK number: 54315921



Shop consciously and consider the environment