



MUCHOGUSTO®

DUTCH HANDMADE SINCE 2003

RETURNS

HOW TO RETURN AN ITEM OR AN ENTIRE ORDER

We hope that you are pleased with your order. If for any reason you are not fully satisfied, you can return any purchases (including reduced items) within **30 days** of receipt.

Step 1

Using the enclosed return form, indicate which item(s) you wish to return and the reason why.

Step 2

Insert the Exchange & Returns form with the item(s) you wish to return in the original packaging.

The items should be returned in the same condition as that in which they were received: unworn, unwashed, without any alterations and together with all the tags and accessories. Garments bought on www.muchogusto.nl cannot be returned to a store. A change of size and/or colour may be requested, but it is not possible to request a replacement with a different item.

Step 3

Free return by post. Attach the label for the return shipment to the package. Make sure the items you want to return are properly packaged. Hand over your package to DHL drop-off point in your area.

Step 4

Once we have received the package, we will confirm receipt. All approved returns will be refunded as soon as possible (currency, account and payment method as used for original purchase).

MUCHO GUSTO BV

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VAT - number: NL851255346B01
KvK number: 54315921



MUCHO GUSTO®

DUTCH HANDMADE SINCE 2003

TO DO

RETURN FORM

We are not satisfied until you are. If you don't feel 100% comfortable with your purchase, please send it back within **30 days**.

This is how you do it:

1. Fill in the form below. Include this form with the package.
2. Place all items in a package
3. Attach the label for the return shipment to the package. Make sure the items you want to return are properly packaged. Hand over your package to DHL drop-off point in your area. For more info visit the support page or contact web@muchogusto.nl

NAME: _____
ORDER NUMBER: _____
PRODUCT NUMBER: _____
QUANTITY: _____
COMMENTS: _____

- Does not meet my wishes
 Looks different from the picture
 Wrong size
 Wrong item received
 Another reason _____

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