



MUCHO GUSTO®

DUTCH HANDMADE SINCE 2003

RETURNS

HOW TO RETURN AN ITEM OR AN ENTIRE ORDER

We hope that you are pleased with your order. If for any reason you are not fully satisfied, you can return any purchases (including reduced items) within **14 days** of receipt.

Step 1

Use the enclosed return form to indicate which item(s) you wish to return and the reason for the return.

Step 2

Place the exchange and return form together with the item(s) you wish to return in the original packaging.

The items must be returned in the same condition in which they were received: unworn, unwashed, without any alterations, and together with all labels and accessories. Clothing purchased at www.muchogusto.nl cannot be returned in store.

Step 3

Attach your own return shipping label to the package. Please make sure the items you wish to return are packed securely.

The costs and responsibility of the return shipment are entirely at the customer's own expense. You may choose a carrier of your preference and drop off the parcel at a service point near you.

Step 4

As soon as we have received the parcel, we will confirm receipt. All approved returns will be refunded as quickly as possible using the same payment method as the original purchase.

Returns at Your Own Expense

At MUCHO GUSTO®, we understand that sometimes a purchase may not fully meet your expectations. Therefore, you may return your order within 14 days. Please note that we no longer offer a free return label or free return shipping.

Free Exchange Policy

Exchange your item for free: If you're not entirely satisfied with your purchase and would like to exchange it for another item from our website www.muchogusto.nl, we offer a free exchange service at no extra cost. We want you to find the perfect product that suits your needs.

Return Policy

- Returns are entirely at your own expense
- You choose your preferred carrier
- We always recommend using a shipment with track & trace
- Always keep your shipping receipt until your return has been fully processed

Free Exchange Service Still Available

Would you prefer a different size, colour, or another item? Our MUCHO GUSTO® service team will gladly assist you.

Please contact our customer care team via web@muchogusto.nl or complete the service form on the back.

Our goal is to ensure that you have a pleasant shopping experience, even when you choose to return or exchange. If you have any questions about the return process, please feel free to contact our dedicated customer care team.

MUCHO MAS

Kerkstraat 124
6441 BE Brunssum
NETHERLANDS

T +31 (0)43 408 50 64
E info@muchogusto.nl
I www.muchogusto.nl

VAT - number: NL851255346B01
KvK number: 54315921



Shop consciously and consider the environment



MUCHO GUSTO®

DUTCH HANDMADE SINCE 2003

TO DO

RETURN FORM

We are not satisfied until you are. If you don't feel 100% comfortable with your purchase, please send it back within **14 days**. This is how you do it:

1. Fill in one of the forms below. Include this form in the parcel
2. Place all items in their original packaging
3. Postage and send the parcel via a carrier of your choice. You are responsible for the return postage costs.

Return at your own expense

NAME: _____
ORDER NUMBER: _____
PRODUCT NUMBER(S): _____
QUANTITY: _____
COMMENTS: _____

- Does not meet my wishes
 Looks different from the picture
 Wrong size
 Wrong item received
 Another reason _____

The customer is fully responsible for the postage costs of this return shipment.

Free exchange policy with our MUCHO GUSTO® service

NAME: _____
ORDER NUMBER: _____
PRODUCT NUMBER(S): _____

- I wish to exchange for an other size: _____
 I wish to exchange for an other color: _____
 I wish to exchange for an alternative item: _____

COMMENTS: _____

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